

New EMV debit and credit cards coming!

Interra members who have a debit card, HSA card and/or non-EMV Standard or Platinum MasterCard® credit card will receive new EMV cards soon. Here's some helpful information:

Why EMV chips?

EMV chips provide enhanced security and greater fraud protection by creating a unique transaction code for each purchase. This prevents stolen data from being fraudulently used.

When will the new EMV cards arrive?

New EMV cards will be mailed to the address we have on file by early fall.

Will the current debit and credit cards continue to work?

No. Thirty days after your new card is provided to you, your non-EMV card will be deactivated.

What to do?

IMPORTANT › **1. Be sure Interra has your correct contact information** including your email and mailing address. All personal communication about your new card will be sent to you by one of these methods, and the new card(s) will be mailed to you. You can review and update your profile information through Online Banking or by talking to an Interra employee.

2. Activate your new card immediately once you receive it. Simply follow the instructions provided with the card.

3. Shred your old Interra debit/credit card.

4. Update your automatic payments if your current card is used for payments. You will need to provide your new card information to the merchant so services are not interrupted. For example, Netflix, Amazon®, Apple Pay, gym membership, insurance, etc.

Questions?

Feel free to contact Interra at 574.534.2506 or toll free at 888.432.2848.